# Eastern University: College of Business and Leadership (December 2024 Graduate)

# **Madison Kelly Evans**

Barto, PA | 610-570-4014 | mad4mke@gmail.com

**OBJECTIVE:** Obtain a job to utilize my strong work ethic to actively participate in a dynamic work environment and acquire subject matter expertise.

## **EDUCATION:**

• Eastern University, St. Davids, PA | August 2022 to present

(BS in Business Administration, Leadership Development Concentration, BA in Dance)

• Lehigh Carbon Community College, Schnecksville, PA | August 2020 to May 2022

(Dual Enrollment in H.S. General Studies, and Business Administration)

• Salem Christian School, Macungie, PA | H.S. Diploma June 2021

#### **SKILLS:**

- Microsoft Office Suite and Excel Proficient
- Experience using various CRM's
- Client Relationship Management

## **RELEVANT COURSEWORK:**

Business/Leadership Skills Acquired at Eastern University (August 2022 to Present)

- **Group Dynamics (LDEV 445)** Studied group behavior in an intimate class size, conducted facilitation exercises, cumulative group presentation
- Operations Management (BUSA 321) Studied project management and quality control, designed a business plan for a product in an assigned group

#### **EXPERIENCE:**

Business Intern with 2/13 Strategic Partners: HighTower Advisors, Wayne. PA (March 22nd - Present)

- Updated client service teams, center of intelligence, and reviews
- Managed office inventory and setup office IT equipment
- Handled note-taking, event planning, and training other interns
- Put together various prospect/client meeting materials
- Maintained team calendar and managed various email campaigns
- Coordinated event swag with wholesalers for client events
- Generated different kinds of reports and managed Salesforce updates
- Worked on outside projects and generated templates/manuals for the CEO
- Sat in on a client meeting to see how the process works
- Conducted various research and sent clients specialized gifts monthly

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# Kings Dominion Grand Carnivale, Doswell, VA (June 2023 - July 2023)

- One of forty dancers, that interacted with guests, in the parade and as an atmosphere character daily
- Went through human resources and guest management pieces of training

#### Dance Concerts with Eastern University's Dance Department (December 2022 - Present)

- Participated in dance pieces under the direction of student choreographers
- Taught/choreographed weekly rehearsals after auditioning dancers and worked with a department advisor

### LCCC Christian Fellowship (CRU), Schnecksville, PA (September 2021- May 2022)

- Participated in valley-wide charity events at local churches
- Helped lead on and off-campus fundraising activities

# Penn State Extension 4-H State Leadership Conferences, University Park, PA (January 2018 and 2020)

- Attended several leadership-themed workshops at the state level
- Built and enhanced skills used for the 4-H career and beyond

#### PRESENTATIONS AND PROJECTS:

#### **HighTower Advisors Capstone Project** (August 2024)

- Presented in front of the main office with 5 other interns from various advisory firms about operational challenges found via research at the firm
- Analyzed communication skills between Hightower and its offices by surveying employees, dissecting
  data, and conducting a case study on a similar firm to propose strategies for improving internal and client
  communication skills.

#### **AWARDS:**

- Lehigh Carbon Community College Leadership Award (2021-2022) for exceptional effort, valuable contributions and dedication to a campus club (CRU)
- Green and White Clover Awards (2019) for recognition and dedication to the PA 4-H program
- The Spirit of 4-H Award (2018) for helpfulness, sportsmanship, participation, interaction with others, and outstanding efforts in the club and across the county

#### **REFERENCES:**

# Greg Sarian - CEO/Managing Director/Partner at 2/13 Strategic Partners

Contact: gsarian@hightoweradvisors.com, (610) 850-9042

# Steven Welsh - Director of Dance at Eastern University

Contact: 1300 Eagle Rd, St Davids, PA 19087, swelsh@eastern.edu, 610-225-5392